

KNOXVILLE LIMOUSINE SERVICE LLC

865-382-1422

Charter Contract

Customer Information

Date of Service: _____

Person in Charge: _____

Phone Number: _____

Mailing Address: _____

City: _____ **State:** _____ **Zip Code:** _____

Clients Name and Address *(if different from "Person in Charge" above):*

Name: _____

Phone Number: _____

Mailing Address: _____

City: _____ **State:** _____ **Zip Code:** _____

Email Address: _____

Pick-Up / Drop-Off Information

Pick-Up Time: _____

Pick-Up Address: _____

City: _____ **State:** _____ **Zip Code:** _____

Drop-Off Time: _____

Drop-Off Address: _____

City: _____ **State:** _____ **Zip Code:** _____

Destination Information

1st Destination: _____

2nd Destination: _____

3rd Destination: _____

Tariff Information

Car Type: 120" Stretch Limousine 10pax **Hourly Rate:** \$_____.00 **No. of Hours:** _____

Gratuity @20%: \$_____. **Fuel Charge:** \$_____. **Total Charge:** \$_____.

KLS-Terms and Conditions

General Rules

1. ***SMOKING IS NOT PERMITTED*** in the vehicle at any time. There are absolutely no exceptions to this rule. A **\$250.00 fee** will be automatically added to your rental total.
2. Alcohol is not provided by KLS. However it is permitted in the vehicle. All passengers must be 21 or older if there is alcohol in the vehicle.
3. Neither KLS nor the driver is responsible for any persons under the age of 21 conducting in actions or activities in an un-ruling manor. Therefore any and all passengers under the age of 21 must be accompanied by a parent or a guardian. It is the sole duty of the parent or guardian to assume all responsibilities of all members of the party.
4. The driver reserves the right to refuse to transport persons under the influence of intoxicating liquor or drugs, or who are likely to become objectionable to other persons or if the driver feels threatened in any way.
5. Possessions of fire arms, explosives or fireworks are strictly forbidden in the vehicle.
6. Passengers shall not interfere with driver in the discharge of their duty or tamper with any apparatus or appliance on the vehicle.
7. KLS cannot be held responsible or liable for any delays caused due to weather conditions, traffic conditions or other situations beyond our reasonable control.
8. KLS is not liable in the event of mechanical breakdown while on charter and will only be responsible for making up lost time at a mutually agreed upon date.
9. The customer agrees to assume all responsibilities for and to reimburse KLS for the costs associated with any damage to the vehicle equipment caused by passengers.
10. Unsafe road conditions may require us to cancel a trip, due to excess snow or ice. We will not jeopardize the safety of our drivers, clients or vehicles in unsafe road conditions.
11. The stated passenger capacity of the vehicle must not be exceeded at any time.
12. KLS are not responsible for any client articles forgotten / left / lost / stolen / damaged in the vehicle.
13. Overtime starts 15 minutes after your designated drop-off time and is charged in 1 hour increments at the standard hourly rental rate for the vehicle.
14. By making a reservation with us, you agree to all of the terms and conditions of this contract whether you have physically signed this contract or not.
15. The rights and obligations of the parties hereto shall be interpreted, construed and enforced in accordance with the laws of the State of Tennessee. Customer irrevocably consents to the jurisdiction of the state and federal courts of the State of Tennessee and in any dispute arising out of these Terms and Conditions agrees to waive the defense that such courts lack personal jurisdiction over Customer.
16. KLS and Customer both agree to waive all rights to trial by jury in any claim, action, proceeding or counterclaim by either party against the other on any matters arising out of or in any way connected with the event or these terms and conditions.

Payment

1. **Full payment is due within twenty-four (24) hours of the day of service.**
2. A valid credit card on file is required to reserve a Limousine.
3. **\$100 non-refundable** deposit is required to reserve a Limousine.
4. 20% gratuity is the industry standard and should be passed onto the driver after services are rendered.
5. Cancellations with at least 30 day notice are refunded the full balance minus the deposit.
6. Cancellations with 15-29 day notice are refunded 50% of the balance minus the deposit.
7. Cancellations with 14 or fewer day notice will be charged the full amount of the contract.

Cleaning / Damage Fees

1. There is a **\$250** fee is applied for anyone vomiting inside or on the vehicle.
2. There is a **\$250** excessive cleaning fee if food or drink is spilled in or on the vehicle or if any other excessive mess is left in the vehicle.
3. Broken drinking glasses will result in a **\$10** fee per glass.
4. Lost or stolen media (Fireplace DVD etc.) will be charged **\$25** per missing DVD. If you take the DVD out of the player you should give it to your driver for safe keeping.
5. Other damages to the vehicle will result in a charge of **125%** of the repair cost.

Miscellaneous

1. These Terms and Conditions constitute the entire agreement of the parties with respect to the subject matter hereof, and supersedes any other promises, representations, or conditions in any other agreement, whether oral or written. These Terms and Conditions may be modified or amended only in a written instrument signed by both parties.
2. The Customer may not assign this Agreement or any of its respective rights, interests, duties or obligations hereunder without the prior written consent of KLS. KLS may assign this Agreement and any of its rights, interests, duties or obligations hereunder without the prior written consent of the Customer.
3. I understand and agree to the length and usage along with any charges and further agree to pay for any and all damages my party may cause during the rental period.
4. Furthermore, I acknowledge that all monies are forfeited if I do not comply with cancellation policy.

Print Name: _____

Signature: _____

Date: _____